



BUBBLY TUBS

Hot Tub Hire & Sales

www.bubblytubshottubs.co.uk

Telephone contact 07830 663 266

Bubbly Tubs Hire & Sales - Terms and Conditions

Hire charges, deposits and payment terms

The payment(s) for Bubbly Tubs Hire & Sales equipment must be made before or on the day of delivery unless agreed otherwise.

Cancellation notice must be given 7 days prior to the delivery date, please note that delivery date may be sooner than your arrival date for holiday venues.

We accept cash and bank transfer only.

The details for Bank Transfer payment are as follows. Please include your Surname and Venue as a reference, unless you are paying venue direct for Bubbly Tubs services.

Natwest bank - Account number 33975256
Sort code 60-40-09
Account name - Trevor Haynes

When payment has been made please notify us by email at bubblytubshottubs@hotmail.co.uk

Hire Periods

The full hire period are the dates shown on the hire contract or as agreed in communication emails between Hirer and Bubbly Tubs Hire & Sales.

In the case of delivery to holiday accommodation or late hire bookings it may be necessary to deliver the hot tub(s) on the day of your arrival due to the guest turn around and / or other delivery commitments. This may mean that the hot tub does not reach its optimum temperature for use by the evening of your arrival but will be ready for use by the next day.

When placing the booking you agree to our Terms and Conditions which are published on our website.

Your responsibility when hiring goods

The hirer must assist us in the delivery and collection at your location, give us clear instructions, and take all reasonable steps to ensure the safety of our team. We accept no responsibility for any damage or injuries caused.

The hirer / holiday venue owner will supply the electricity and water for the equipment within the hire period. There must be a suitable supply of mains electricity and clean running water and it must be in

close proximity to the hot tub. A hosepipe of adequate length to reach the hot tub location from the water supply must be provided by the hirer or venue.

We require a flat level base to sit the hot tub on of secure and hard standing. We can place on loose stone chippings providing they are small and compacted.

Grassed areas are not ideal but can be used. Great care must be taken not to get grass or soil in the water as this will spoil the enjoyment. We accept no responsibility for any damage to the grass or garden landscape.

All the equipment providing by Bubbly Tubs Hire & Sales will be inspected on delivery by a member of our team and any damage on the equipment will be noted. You become responsible for the goods when you receive the hired equipment, and the hirer will be responsible for any damage to the equipment for the duration of the hire period.

Do not use any electrical equipment (including any battery operated products) in or within 2 meters of the hot tub.

Please take extra care to stop sharp objects from being around or in the hot tub and prevent people from jumping in or on the hot tub.

Do not use glass drinking cups in the hot tub or place any foreign object in the hot tub. Do not enter the Hot Tub wearing shoes.

Animals must not enter the hot tub or come into contact with other hired products.

Children must be supervised when using the hot tub. Children under 5 years old are not allowed in the hot tub due to health and safety reasons. Children under the age of 18 need supervision at all times, in and around the hot tub.

Pregnant women and people with blood pressure issues should check with a Doctor about using the Hot Tub. If in any doubt about your medical health, do not use the Hot Tub and consult your Doctor.

When using the hot tub, limit bathing periods to 15 minute intervals with at least 15 minutes in between sessions.

The hirer will be supplied with ample chemicals for the duration of your hire period, do not use or add any other chemicals to the water other than chemicals supplied by Bubbly Tubs Hire & Sales. Do not add bubble bath, foam bath or washing up liquid of any description. Failing to comply with these instructions may cause serious damage to your skin or body and will also put the hot tub out of action for some time.

The hirer will add chemicals required to maintain the water safety after the initial set up of the hot tub by a member of our team.

The hirer or venue owner must not sell or in any way give up control of the goods hired to you by Bubbly Tubs Hire & Sales .

The hirer will not allow anyone under the influence of alcohol or drugs to use the equipment. The hirer will not attempt to or move the equipment from the location that the owner has placed it. The hirer will not tamper or adjust any aspect of the equipment mechanics or electrics. The hirer will not empty the hot tub or remove the filter. The hot tub should be switched off at the mains only in the event of a problem. The water level must be kept above the filter and top jets of the hot tub at all times. At the end of the hire period, do not empty the hot tub. The hot tub must be left switched on unless there is an electrical fault identified. The hot tub and accessories must be left in the same location as when set up by our team. Hot tub lid(s) and cover(s) should be secured to the hot tub in between each use and for collection.

The hirer will be responsible for any death, injury, loss or damage caused by the goods being misused while they are hired to you.

On collection of the hot tub, clear access must be available and someone must be contactable to arrange pick up or gain entry. If access is not available as per arranged, a £50 fee will be charged.

Any costs incurred by Bubbly Tubs Hire & Sales due to damage caused to the hot tub including a need for excessive cleaning, loss of subsequent hire due to damage, broken/non-working parts or replacement of entire hot tub will be paid by the Hirer in full.

Electrical goods

If any part of the goods is electrical, it should be used with the original plugs and cables fitted to it. If the goods break down or are not working properly the hirer must report this to us immediately. You must not use the goods or repair them unless we have agreed otherwise. The hirer must tell us immediately if the goods are involved in any accident resulting in damage to the goods or to other property, or injury to any person.

Bubbly Tubs will not be liable for any loss of use of the hot tub(s) due to loss or interruption of electrical power sources or adverse weather conditions.

Safety instructions when hiring goods

The hirer must make sure that everyone who uses the goods is properly instructed on how to use them safely and correctly, and that they have all the instructions we have supplied. The hirer must make sure the goods are not misused.

The hirer must ensure everyone using the goods is in a sound healthy and fit state or have the permission of their doctor where appropriate to use the hot tub. Users must not be under the influence of drugs or alcohol. Supervision should be provided where appropriate.

Limits of our liability

All the times and dates we quote for delivery or collection of goods are approximate. We will not be liable for any delays caused by circumstances beyond our reasonable control. If the goods breakdown or stop working, we will determine the problem as soon as possible, after you have reported it to us, and then try to replace them or repair the fault as soon as reasonably possible. We will not be liable for any injury, damage or loss to persons or property. If you hire the goods for use in a business, we will not be liable for any indirect loss or any loss of business or profits, savings you expect to make, wages, fees or expenses caused by the goods or any part of them breaking down or stopping working properly.

Lost, stolen, damaged or unclean hired goods

The hirer is responsible for looking after the goods and returning them to us in good working order as they were received in. You must pay to us the cost of replacing any goods, which are lost, stolen or damaged beyond economic repair. You should insure the goods for the replacement cost. If the hirer receives any money as settlement of any claim relating to the damage or loss or theft of the goods, you must hold that money separately in trust for us and pay it to us when we ask you to. The hirer must not negotiate any claim without our permission.

Our rights of access

We may enter any land or premises where we reasonably believe the goods are. We may do this at reasonable times and after giving reasonable notice. We can only have access if we need to inspect, test, repair, service, replace or repossess the goods.

Other terms

If any term in this contract cannot be enforced or agreed then the hire of Bubbly Tubs Hire & Sales' equipment will not be supplied.

Any variation of the above terms are by written agreement between Bubbly Tubs Hire & Sales and the hirer and this must be signed by both parties.

All Equipment remains at all times the property of Bubbly Tubs Hire & Sales.

Bubbly Tubs Hot Tub Hire & Sales can be contacted during office hours for any information or questions.

Damage and losses cost applies to the hirer.

If the hot tub has been hired to be used at a Holiday Venue, any damages or losses, due to not abiding by the Terms and Conditions will result in a deduction from the holiday venue bond. If the amount exceeds the deposit between the Holiday Venue and their customer(s), the customer(s) accepts full liability for the difference. Any costs including possible loss of hires due to Bubbly Tubs Hire & Sales must be paid within 28 days of the hire period end.